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# **PART ONE: CLUB OPERATING POLICIES**

## **Article 1 Club Rules**

### **1.1 Applicability**

All persons using Aston Wood Golf Club will abide by all rules and regulations of the Club. Aston Wood Golf Club reserves the right to amend Club Rules at any point should it find it necessary. By joining the Golf Club or renewing your membership, the operating policies, rules and regulations, terms and conditions form part of your Membership with Aston Wood Golf Club. Your Membership of the Golf club is based on the acceptance of these terms and conditions and the club rules.

### **1.2 Hours of Operation**

- (a) Aston Wood Golf Club's operating hours will be determined by the Club Management and may be changed at any time.
- (b) Areas of the Club may be closed for scheduled maintenance and repairs at any time by the Club with or without notice.
- (c) Use of the Golf Course may be restricted or reserved from time to time with or without notice.
- (d) If the golf course is closed for any unavoidable reason, any credit on membership fee will be at Aston Wood Management discretion.

### **1.3 Food and Beverage Services**

- (a) Alcoholic beverages will be served, sold, and permitted to be consumed at the Club only as permitted by law. The Club reserves the right, in its sole discretion, to refuse service to any person who appears to be intoxicated or in not acting in a manor expected at Aston Wood golf club.

### **1.4 Advertisements**

- (a) Advertisements of any type shall not be posted or circulated at Aston Wood Golf Club, nor shall solicitations of any kind be made. The Club's stationery may only be used with prior approval of Aston wood management. Other than as permitted in writing by Aston Wood Management, no petition shall be originated, solicited, circulated, or posted on Club Property.
- (b) Any public posting found concerning Aston Wood Golf Club, or its members or staff, must be approved by Aston Wood Management otherwise it could be treated as slander and court action could be pursued.

### **1.5 Club Personnel and Operations**

- (a) Persons using Aston Wood Golf Club should request neither special personal services from Club personnel who are on duty nor the personal use of the Club's furnishings or equipment.

(b) All complaints, criticisms, or suggestions of any kind relating to any Club operations or personnel must be addressed to the Aston Wood Management

(c) No person using Aston Wood may abuse any Club personnel, verbally or otherwise. No unauthorised person shall reprimand or discipline any employee for any reason. Any employee not rendering courteous and prompt service should be reported to Aston Wood Management immediately.

#### 1.6 Club Property

No person shall remove items from Aston Wood Golf Club or any property including furniture and equipment belonging to the Club without proper written authorisation.

#### 1.7 Animals

Dogs or other pets (with the exception of guide dogs or other assistance dogs that are necessary for a handicapped person to use and enjoy Aston Wood Golf Club) are only permitted at the discretion of Aston Wood Management. Any person who brings an animal to Aston Wood is responsible for any damage caused by the animal.

#### 1.8 Parking

Parking is permitted in designated areas. No parking will be allowed on grassed areas unless authorised by Management. "No Parking" and Designated Parking Bays must be observed. Vehicles and their contents are left at entirely at the owners risk, the Golf club holds no responsibility or liability for the vehicles or contents whilst on the Golf club property. This includes the possibility of your vehicle being hit by a golf ball.

No parking is permitted in the staff parking area and on the marked double yellow line sections

#### 1.9 Smoking

Smoking is permitted out of doors and only in designated areas, No smoking is permitted in the clubhouse or any indoor club facility.

#### 1.10 Fireworks

Absolutely no fireworks are permitted anywhere at Aston Wood or adjacent areas unless part of a fireworks exhibit organised and conducted by the Club.

#### 1.11 Rules Violations

Violation of any rules or conduct in a manner prejudicial to the best interests of the Club or detrimentally affects its standing and reputation, will subject the person in violation to disciplinary action by the Club.

#### 1.12 Non-Discriminations Policy

The Club shall not discriminate against any individual because of, for example, the individual's race, colour, religion, sex, national origin, age, handicap or marital status.

### 1.13 Membership Suspension Policy

Should a member pay their subscription for the current year and are unable to play, due to injury and if it's for a period greater than 3 months, the Golf Club will offer a discount on the following years subscription. Understand under no circumstances a refund can be given on subscriptions already paid in the year. The golf clubs annual budget for course costs is based on the value of subscription received, so a reduction in this, affects that budget, as we still need to maintain the golf course even if you are not playing, therefore a 25% membership holding charge ( calculated on the non-playing period ) is applicable.

### 1.14 Members personal belongings

Members need to ensure that locker contents or any other personal items left at the club, such as buggies are insured by themselves under household or separate policy. Members Personal items are not covered by the golf club's insurance. Members own Golf Karts are left at the owners risk, the Golf Club holds no responsibility for any loss or damage.

### 1.15 Country Membership

Country membership may be offered to someone whose main residence is 35 miles or more from Aston Wood . Country membership may also be offered to someone who lives part of the year elsewhere but still has residence within 35 miles of Aston Wood, in this circumstance the maximum number of tee times allowed for the year is 30, if more than 30 is played in the year, the member may then choose to pay a green fee for their additional rounds or upgrade to full membership . This membership can be offered at the discretion of the golf club.

## **Article II Membership Card**

### **2.1 Issuance**

The Club will issue a Card to all Members. Members are requested to carry their Card at all times and may be requested to present their card to confirm tee time bookings and to receive other services and benefits. Failure to present the card upon request by the Club staff may result in privileges being revoked at that time and prevailing rates of the day being charged.

### **2.2 Non-Transferability**

Any person other than the person to whom it is issued may not use the Swipe Card. Cards are not transfer able.

### **2.3 Replacement**

In the event that a Card is lost or stolen, the Member shall notify the Club immediately. Upon notification, the card will be cancelled and a new card issued. A fee, as determined by the Club, may be charged to replace lost or stolen cards.

### **2.4 Refund**

When a person is no longer a member, all monies of swipe card must be spent, no refund can be given on un-spent values after Membership ceases.

### **2.5 Membership Card Top-Up**

Minimum top-up is £10.00.

## **Article III Contact Addresses**

- (a) The Club must be notified in writing of any change of address, postal or e-mail. Failure to do so shall not invalidate any Club notices, bulletins, or any other communications. The Club shall not be obligated to resend a notice to a Golf Member after it has been sent.

## **Article IV Resignation of the Golf Membership**

### **4.1 Liability for Outstanding Charges**

Notwithstanding any resignations, a Member shall remain liable for any unpaid amounts owed to the Club.

4.2 If members chose to pay monthly, it should be clear that they are committing to pay for the full subscription year.

4.3 If a member resigns during the year or stops playing for any reason, no refund will be issued on any monies paid, if paying monthly, the full balance must be paid.

## **Article V      Discipline**

### **5.1 Conduct of the Golf Member**

Members are responsible for their own conduct and for the conduct of their family members and guests. Aston Wood Management shall be the sole judge of what constitutes improper conduct, but improper conduct will include, without limitation:

- (a) Failure to pay Club Management any fees or other charges or any instalment thereof, when due;
- (b) Failure to accompany a guest if and when required while using Aston Wood Golf Club; when inviting a golf guest, it is the members responsibility to ensure the guest pays their green fee before play commences and that the guest complies with all Aston wood clubs rules and general golf etiquette
- (c) Submission of false information in response to a request for information by the Club;
- (d) Violation of the Club Rules and Regulations;
- (e) Any act which Club Management determines to be detrimental to or likely to endanger the welfare, safety, harmony or good reputation of the Club, or any Member or authorised user.
- (f) Allowing a Membership ID card to be used by a person other than the member or authorised user named on the card;
- (g) Abusing Club personnel or employees.
- (h) In the first instance complaints concerning any matters affecting the Club shall be made in writing to Aston Wood Management

### **5.2 Club Rules and Byelaws Discipline**

- i. Any disciplinary matter or breach of the Club Rules or Bylaws shall be investigated by Aston Wood Management
- ii. A Member has the right of appeal which must be submitted in writing to Aston Wood Management within 7 days of a decision
- iii. At the hearing of the appeal the Member who may be accompanied by a representative (if he or she so wishes) shall present his or her submission.
- iv. The decision of the Aston Wood Management will be final.
- v. A member expelled shall forfeit all rights and privileges of membership to the Club and all rights which that Member may have against the Club arising out of membership. Aston wood Golf Club shall not have any liability to the expelled member in respect of such expulsion.

(a) Sanctions: Expulsions

If Aston Wood Management determines that any Member or authorised user is guilty of improper conduct, then Aston Wood Golf Club may impose such sanctions as it deems appropriate. Such Sanctions may include, but need not be limited to, suspension of Member privileges of the Membership or termination of Membership. Any temporary suspension of the Member privileges shall be for such period as Aston Wood Management deems appropriate and the suspended Member or authorised user shall not be permitted to occupy or use Aston Wood Golf Club during such term. A suspended Member or authorised user shall remain fully liable for all fees and other charge accruing during any period of suspension.

A person whose privilege are suspended or terminated pursuant to this Section shall not be entitled to use Aston Wood Golf Club as the guest of another Member or otherwise, without the expressed permission of the Aston Wood Management

(b) Guest Conduct

Any person who is not a Member and who violates these Rules and Regulations or otherwise exhibits unsatisfactory conduct while using or occupying Aston Wood Golf Club shall be asked by Club personnel to leave the Club facilities immediately. In the discretion of Club management, the infraction may result in the guest being denied access to Aston Wood Golf Club in the future.

**Article VI Risk and Liability for Personal Injury and Property Loss**

(a) Members & Guests

Members and their guests use the facility at their own risk. The Club and each of their respective directors, employees, agents and representatives are not liable to Members or their guests for damage to or loss of any property or injury or death to persons in connections with their use of the facility. Each Member and each of their guests indemnifies the Club and each of their respective directors, employees, agents and representatives against any loss of or damage to any property or injury or death to persons caused or contributed to by each Member or by their guests while using the facilities. It is the members responsibility to ensure the guest(s) have made payment for the green fees applicable on the day of play.

**Article VII Reservations and Cancellations**

7.1 General

Reservations are required for certain activities of the Club, including the use of the golf course and shall be accepted on a first-come, first-served basis by pre-registering with the appropriate Club personnel within the proper booking window.

Aston wood currently uses the BRS Golf booking system wherein members may book a tee time 8 days in advance.

7.2 Table Assignment at Club Functions

For all functions held in the Club, tables will be assigned on a first-call, first-choice basis. Reservations for special tables will not be accepted unless by prior arrangement.

### 7.3 Cancellation Fees

Failure to cancel a Golf reservation on time, at least 12 hours prior to the reserved time may result in a no show charge being enforced or appropriate disciplinary action being taken. Please see club management for group cancellation policies. If a member books in a members guest or guests, they do not show up and the spaces are not cancelled, Aston wood reserve the right to charge the member the unpaid fees.

#### **Article VIII Children**

- (a) Any person who brings a child to Aston Wood Golf Club is responsible for the child's conduct and safety whilst on the premises.

#### **Article IX Attire**

- (a) It is expected that all persons using Aston Wood will dress in a fashion befitting the surroundings and atmosphere of the facility and appropriate for the activity in which one is participating or the event that one is attending. These dress requirements are contained within the Bye-Laws of the Club
- (b) Metal Spikes are not permitted on the Club Facilities
- (c) Vaping is not permitted inside club premises.

### **PART TWO: USE OF THE GOLF FACILITIES**

#### **Article X Golf Rules**

**From time to time the Golf Course will be patrolled by course marshals who have full authority on the golf course to take whatever action they may deem necessary to maintain the pace of play and correct etiquette whilst on the course.**

- (a) The Rules of Golf and etiquette adopted by the Royal and Ancient Rules of Golf shall be the rules of the Club, except when modified by local rules or by any of the rules herein.
- (b) "Cutting-in" is not permitted at any time. All players must check in with the golf Shop before teeing off. Under no circumstances are players permitted to start play from any other point bar the 1<sup>st</sup> hole unless with the permission of the Golf Shop.
- (c) Practice is not allowed on the golf course.
- (d) Speed of play will be strictly enforced. If a foursome or other group of players fails to keep its place on the course and falls behind the preceding group by more than one hole, the group must allow the following group to play through. No more than three minutes should be used to search for a lost ball.
- (g) All players shall enter and leave bunkers at the nearest level point to the green and smooth sand over with a rake upon leaving.
- (h) Players shall repair all ball marks on the green.

- (i) Players shall repair all divots.
- (J) If a player is repeatedly warned for slow play, Club staff may take such action as it deems appropriate, including without limitation, restricting the person's use of the golf course during certain times of the day.
- (k) Each player must have a set of golf clubs and golf bag in order to play on the golf course.
- (l) Proper golf attire is required for all players on the course and is clearly stated in the Bye-Laws.
- (m) Improperly dressed golfers shall be asked to change before playing. Any person In doubt of the appropriateness of his or her attire shall check with the golf shop before starting play.
- (n) If lightning is in the area, all play shall cease. Players shall be responsible for seeking shelter and or return to clubhouse immediately. The Club has a storm alert system or other warning device located in the clubhouse. In the event of lightning the Klaxon/Siren will sound 5 times at which time play MUST cease. Play may resume on the re-sounding once of the Klaxon/Siren.
- (p) Twosomes should not expect to play through foursomes and should not exert any pressure on the groups ahead. Foursomes shall have the right of way. This said it should be noted that the faster group should always be allowed to play through.
- (q) Twosomes and singles will be grouped with other players, if available at the discretion of the golf shop.
- (s) Groups of five or more players shall not be permitted on the golf course at any time.

## **Article XI      Golf Play**

### 11.1 Hours of Play

The hours of play shall be determined by Club Management and subject to change.

### 11.2 Tee Times

- (a) Tee times may be requested in person or by phone or during golf shop hours or alternatively may be booked through the BRS booking system.
- (b) Tee time changes must be approved by the golf shop in non drawn competitions.
- (c) Any person with a reserved tee time should notify the golf shop of any cancellation as soon as possible and no later than 12 hours.
- (d) Members should only book tee times that they genuinely intend to play, members should not book other members in who have not been consulted and have confirmed they are able to play on the designated tee time
- (e) Persistent no show's will result in booking rights being removed

### 11.3 Golf Karts usage

If a member requires a Golf Kart to play golf, there will certain times of the year when a Golf Kart is prohibited from the course due to weather conditions. The golf club will not offer a refund for these periods, members should consider these circumstances on joining the Golf Club.

### 11.4 Registration

(a) All players must check in and register in the golf shop before beginning play.

(b) Failure to check in and register at least 10 minutes prior to a reserved tee time may result in re-assignment or cancellation of the tee time, at the discretion of the Pro Shop.

## **Article XII     Golf Cart Rules**

(a) Golf carts shall not be used by any person without proper assignment and registration in the golf shop.

(b) From time to time golf carts may be banned from the golf course, due to unsuitable ground conditions

(c) Golf carts may only be used on the golf course when the course is open for play.

(d) Each golf cart operator must be at least 18 years of age.

(e) Only two persons and two sets of golf clubs are permitted per cart.

(f) All golf cart traffic signs must be obeyed.

(g) Golf cart paths shall be used where provided. Golf cart operators shall avoid soft spots on fairways, especially after the rain.

(h) A golf cart should never be driven through a hazard.

(i) Operation of a golf cart is at the risk of the operator. Cost of repair to a golf cart which is damaged by a Member shall be borne by the Member. In the case of damage by a guest of a Member, the sponsoring Member shall be held responsible.

(j) Members and their guests use the facility at their own risk. The Club and each of the respective directors, employees, agents and representatives are not liable to members or their guests for damage to or loss of any property or injury or death to persons in connection with their use of the facility. Each Member and each of their guests indemnifies the Owner and each of their respective directors, employees, agents and representatives against any loss of or damage to any property or injury or death to persons caused or contributed to by each member or by their guest while using the facilities.

(l) Violations of the golf cart rules may result in loss of golf cart privileges and or/playing privileges.

(k) Golf carts are hired entirely at the members/guest risk, please familiarise yourself with all the courses hazards, if you are un-sure please ask the Pro shop who will be happy to assist. Golf Carts are motorised vehicles due care and attention is required at all times, the Golf club holds no responsibility for people driving without due care and attention.

## **Article XIII Handicaps**

### 13.1 Computation

Handicaps will be computed under the supervision of the Professional in accordance with the current World Handicap System.

### 13.2 Open Tournaments

All Members with a world handicap approved handicap may participate in Open Tournaments. All handicaps submitted may be reviewed by the golf shop.

### 13.3 Posting Procedures

Members are responsible for posting all their scores  
The golf shop shall assist any Members needing help with the posting procedures.

### 13.4 Recordkeeping

Accurate records are to be kept of scores turned in and recorded for all qualifying rounds played. The competition secretary shall determine if there are violations by Members in turning in their scores.

### 13.5 Cheating

Cheating will not be tolerated at Aston Wood, if any person is found to be cheating, disciplinary action will be taken. This may include suspension or termination of membership from Aston Wood Golf Club.

## **Article XIV Golf Course Etiquette**

Persons using the golf course should do their part to make a round of golf a pleasant experience for everyone at the Club. Here are some suggestions:-

(a) Do not waste time. Anticipate the club or clubs you may need and go directly to your ball. Always be near your ball to play promptly when it is your turn. If a player is delayed in making his shot, it would be courteous for the player to indicate to another player to play which should not be deemed playing out of turn.

(b) The time required to "hole out" on and around the green is a chief cause of slow play. Study and clear the line of your putt while others are doing the same. Be ready to putt when it is your turn.

(c) Be sociable but reserve your extended conversation for the 19<sup>th</sup> hole

(d) When approaching a green, place your clubs on the best direct line to the next tee. This can save significant time. Never leave your clubs in front of the green where you will have to go back and get them while the following players wait for you to get out of the way as this can cause delay.

(e) Carefully rake bunkers after use.

(f) When play of a hole is completed, leave the green promptly and proceed to the next tee without delay. Do the scoring for the completed hole while the others in your group are playing from the next tee.

(g) If you are not holding your place on the course, please allow the players behind to play through. Do the same if you stop to search for a lost ball. A good point of etiquette is to 'keep up with the group ahead (without pushing), not ahead of the group behind'

(h) The club embraces the concept of ready golf, all groups should play ready golf.